DO VIRTUALLY ANYTHING FOR YOUR HEALTH

LiveWell

How to complete initial two-step verification setup on your desktop computer

1 Log into **LiveWell.** From the Set Up Two-Step Verification page, select **Continue.**

2 On the Verify Your Identity page, follow the instructions and fill out any required information. Select **Continue.**
Note: If you already have a LiveWell account, make sure your information is up to date.

3 Next, choose to receive your one-time use security code via **email** or **text message**.

Verify Your Identity

It is our goal to make sure your health information is safe and secure. You will now be required to enter a one-time use security code to verify your identity.

Learn more

Click the button below to generate a code

✉ Send to my email   💬 Text to my phone

4 **Enter the code** and select **Verify.** Once we verify your identity, you'll be signed in and two-step verification setup is complete. Note: If you don't receive your code within a few minutes, select Resend code and check your email or text messages again. You can also try receiving your code via the other verification method instead.

Verify Your Identity

We've sent a code to your email on file.

Learn more

🔒 Enter Code

🔑 Verify

Didn't receive the code?

Resend code

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To learn more, visit aah.org/livewell/faq

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LiveWell Support Team: 855-624-9366