DO VIRTUALLY ANYTHING FOR YOUR HEALTH

LiveWell

How to complete two-step verification setup using the LiveWell app

1 Log into **LiveWell.** On the Verify Your Information page, follow the instructions and fill out any required information. Tap **Continue.** Note: If you already have a LiveWell account, make sure your information is up to date.

2 Next, choose to receive your one-time use security code via **email** or **text message**. Note: Receiving your code via text message is often the faster option.

Verify Your Information

Two-step verification uses the contact information we have on file to verify your identity, so we need to make sure everything is up to date.
Learn more

Please verify the information below to continue:

Email Address
Enter your email address

Phone Number
Enter your phone number

Continue

Verify Your Identity

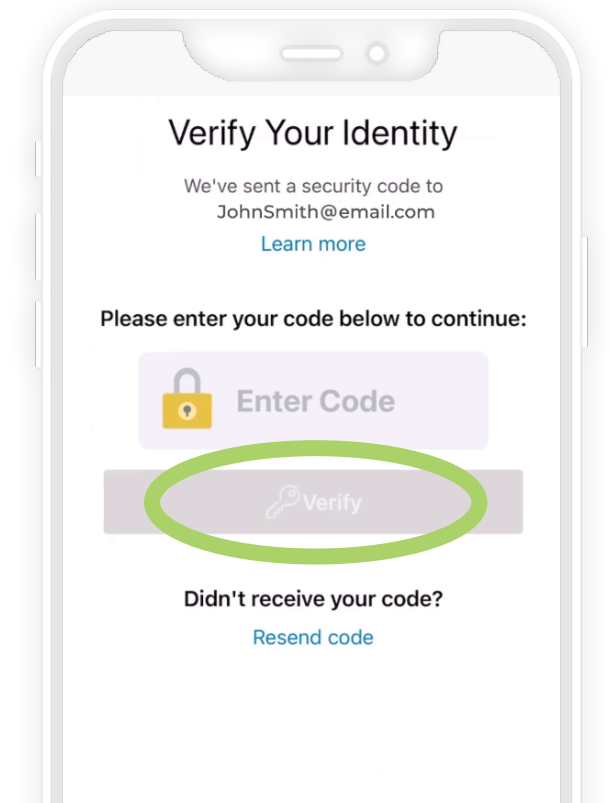You will now be required to enter a one-time use security code to verify your identity.
Learn more

How would you like to receive your code?

💬 Text to phone

@ Send to email

3 **Enter the code** and tap **Verify.** Once we verify your identity, you'll be signed in and two-step verification setup is complete. Note: If you don't receive your code within a few minutes, tap Resend code and check your email or text messages again. You can also try receiving your code via the other verification method instead.

To learn more, visit aah.org/livewell/faq

Download the LiveWell app or learn more at aah.org/livewell

 App Store   Google Play

LiveWell Support Team: 855-624-9366

Advocate Health Care® | Aurora Health Care®