Aurora Health Care

Aurora Psychiatric Hospital
Clinical Affiliations
Orientation Handbook

Aurora Psychiatric Hospital (APH)
Clinical Affiliations

Pre-licensure placements contact:
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WI - Nursing Clinical Affiliations
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AURORA PSYCHIATRIC HOSPITAL

| **105** BEDS | **55** PHYSICIANS | **9** SPECIALTIES |

| **126** NURSES | PART OF A **TOP 3** NOT-FOR-PROFIT HEALTH SYSTEM |

Aurora Psychiatric Hospital in Wauwatosa provides the most comprehensive continuum of behavioral health care in Wisconsin on a beautiful, 30-acre wooded campus, with treatment options for patients from childhood to geriatrics. A nationally recognized health care provider, we offer a wide range of medical specialties in a culturally affirming and compassionate way to help all people live well.

NATIONALLY RECOGNIZED FOR EXCELLENCE

WISCONSIN COLLABORATIVE for HEALTHCARE QUALITY

2023 Practice Greenhealth ENVIRONMENTAL EXCELLENCE AWARDS

Newsweek
America's Greatest Workplaces for Diversity, 2023

Newsweek
America's Greatest Workplaces for Women, 2023

CLINICAL EXPERTISE AND SPECIALTIES

Adult Inpatient Program
A holistic approach to healing from mental health and substance abuse problems

Adult Mental Health Outpatient Programs
Powerful, practical ways to respond to emotional distress including partial hospitalization and intensive outpatient programs for patients experiencing extreme fear, depression or anxiety

Adult Substance Abuse Programs
Full range of evidence-based treatment options including residential, partial hospitalization and intensive outpatient with some of the area's leading addiction experts

Child & Adolescent Inpatient Program
Individualized, acute care and treatment for children and teens by working closely with families and providing a safe, supportive environment

Child & Adolescent Outpatient Programs
Powerful, practical ways to respond to emotional distress for children and teens including partial hospitalization, day treatment and intensive outpatient program. Programs preserve day-to-day routines for those experiencing extreme fear, depression or anxiety
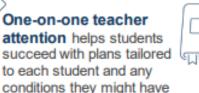
Kradwell School
School personnel create personalized learning plans to complement the behavioral needs of children who struggle in traditional education environments due to emotional or psychological disorders

CARING FOR OUR COMMUNITIES

Teleintake and telepsychiatry helped patients in ED, urgent care and inpatient consultations throughout Southeast Wisconsin

One-on-one teacher attention helps students succeed with plans tailored to each student and any conditions they might have

Continuing education programs ensure providers practice is current, evidence-based and in contact with other behavioral health professionals

Location overview

At Aurora Psychiatric Hospital you can count on the most comprehensive continuum of behavioral health care in the state. Located on a beautiful, 30-acre wooded campus in Wauwatosa, Wisconsin, our facility offers an ideal healing setting for children, adolescents and adults struggling with mental health or substance issues.

From our landscaped garden areas to our use of pet therapy dogs, we create a patient-focused, healing treatment experience that fosters recovery. You can rest assured that our team's expertise and compassion will help you or your loved one begin the journey to recovery in a caring, confidential, and comfortable environment.

Clinical Experience Information

Student/Faculty Parking & Entrance into the Hospital
- All parking should be in the first Aurora lot on your left as you turn onto Dewey. You will pass the church parking lot so it is the second driveway on your left.

Badge/Keys– Faculty Identification
- Nursing faculty must wear an Aurora Psychiatric Hospital issued Nursing Faculty badge. If you work in Aurora you cannot wear/use your teammate name badge.
- Send a JPG picture of yourself to site school liaison to obtain nursing faculty badge.
    - Take phto with a plain background.
    - Photo should include only head and shoulders.
    - Verify photo is a JPG format and straight up and down.
- Wear your badge above your waist, in a visible location at all times.
- Instructor to send list of students to site school liaison to obtain access cards site school liaison
- You will be assigned an access/clam shell access card for access to utilities rooms and locker room

Badge Requests – Student Identification
- Students will wear their school-provided picture identification while on Aurora Psychiatric Hospital proberty. ID badges will be worn above the waist in a visible location at all times.
- An access card will be supplied each week by the instructor. You will return them at the end of the shift.

Meeting rooms
- Not guaranteed but we will attempt to accommodate.

Food/break location
- Cafeteria on 1st floor, cash or credit card.

Belongings
- Limit any type of valuables as we have minimal space for storage on the units.

Restraints (Physical and/or Chemical)
- Students do not apply, administer, or document regarding restraints.
- Notify RN members for assistance.

Medication
- Nursing faculty must be at bedside for all medication administration

Health Insurance Portability & Accountability Act (HIPAA) & Confidentiality
- Ensure that all patient specific information is kept private and confidential.
- Do not make copies or print from the medical record.

Access to the Patient's Electronic Medical Record (EPIC)
- Access will be coordinated by your school Clinical Affiliations Coordinator as appropriate, and instructions will be provided to your school.
- Clinical Coordinator at each school is required to submit specific information in order to request access to the EPIC platform for each student and faculty.
- A network user ID (Network ID/AAH ID) is required to gain access to the EPIC application.
- If it is a NEW ID, an email from will be sent to the student/faculty email address to sign the confidentiality statement and activate the account. This must be done before the user may login to EPIC.
- AAH/ID and EPIC user ID Instructions: Read all directions carefully and follow specified instructions to either: Activate NEW ID per email received; Activate if no email received; Recover current Network ID/AAH ID; or reset a current Advocate Aurora Network ID password.
- EPIC requires a password reset every 90 days. You may receive an email with a reminder.

Other Helpful Hints
- Be cognizant of the noise level on the units
- Communicate with the staff you will be working with (i.e., tasks you can do independently, tasks that must be performed with the faculty, or tasks you are NOT permitted to do, etc.)
- Help or seek out additional learning experiences during your down time
- Help Desk number: 1-414-647-3520

Dress Code
- Follow your school dress code
- Look professional; school uniforms/scrubs are acceptable

Computer/Epic/Workday Access
- Access will be coordinated by an Aurora school coordinator and your school's clinical placement coordinator. All access is sent to your school clinical placement coordinator when granted
- Access cannot be granted until students/instructors date of birth and last 4 of SSN is entered into My Clinical Exchange and takes a minimum of 2 weeks once needed information is in My Clinical Exchange

Student Expectations

- Be cognizant of noise levels on the units
- Communicate with the staff you will be working with (i.e. tasks you can and cannot do)
- Offer assistance or see out additional learning experiences during your down time
- Turn cell phones off while providing patient care

1220 Dewey Ave
Wauwatosa, WI
Main number = 414-454-6774

Nursing Departments – clinical rotations

Department Name	Description	Location & Beds	Unit Phone Number	Manager or Unit based Nursing Professional Development	Special Considerations
Unit 2 Acute	MH Adolescents	1st floor Main Hospital	414-454-6657	Contact nursing unit	
Unit 3 Acute	MH Adult	1st floor Main Hospital	414-454-6663	Contact nursing unit	
Unit 4 Acute	MH	1st floor Main Hospital	414-773-4325	Contact nursing unit	
MH PHP	Partial Hospital Program	1st floor Main Hospital	414-454-6675	Contact nursing unit	
Dewey Center RTC	Residential	2nd floor Dewey Center	414-454-7609	Contact nursing unit	
Dewey Center PHP	Partial Hospital Program	1st floor	414-454-6768	Contact nursing unit	

Hospital Emergency Information

Plain Language Emergency Alert

- Following the Core Announcement, the type of actual emergency (in plain language) and location will be communicated.
  - Example: "*Medical Alert – Rapid Response Team – MS 3 – Room ----312*

<u>Facility Alert</u> (may include but not limited to)
  Fire Alarm
  Hazardous Spill Hospital
  Command Utility
  Disruption

<u>Weather Alert</u> (may include but not limited to)
  Severe Thunderstorm
  Tornado Warning
  Weather Alert: Snowstorm, Ice storm, Extreme Temperature

<u>Security Alert</u> (may include but not limited to)
  Missing Person: Adult/Child/Infant
  Building Threat
  Security Assist Team
  Perimeter Control/Lock Down
  Active Threat
  Mass Casualty