

Nursing Clinical Affiliations Orientation Handbook

Good Shepherd



Contact Information

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 Advocate Good Shepherd Hospital®

We are  AdvocateAuroraHealth™

Hospital Information

Address: 450 IL-22, Barrington, IL 60010

Hospital Main Number: 847-381-0123

Advocate Good Shepherd Hospital in Barrington is a leader in delivering the most advanced medical technologies and comprehensive health care services available in Illinois' northwest suburbs. In 2017, Advocate Good Shepherd completed a four-year modernization project to ensure health care delivery remains outstanding and attuned to the evolving needs of the community. This project improved the patient care experience by enhancing privacy and making it more convenient to access inpatient and outpatient services. Advocate Good Shepherd is part of Advocate Aurora Health, the 10th largest not-for-profit, integrated health system in the United States. We help people live well.

Good Shepherd Hospital is part of Advocate Health Care, one of the top 15 health care systems in the country (Truven Health Analytics – formerly Thomson-Reuters) and the largest health care delivery system in the State of Illinois.

ADVOCATE GOOD SHEPHERD HOSPITAL

176
BEDS

867
PHYSICIANS

67
SPECIALTIES

592
NURSES

PART OF A
TOP 3
NOT-FOR-PROFIT HEALTH SYSTEM

Advocate Good Shepherd Hospital leadership team



Karen Lambert
President



**Ghanshyam M. Shah, MD,
MBA**
Vice President, CMO
Medical Management



Mary Roesch
Vice President,
CNO

NATIONALLY RECONGNIZED FOR EXCELLENCE



CLINICAL EXPERTISE AND SPECIALTIES

Heart Care

The Kocourek Family Cardiac Care Center offers advanced, lifesaving cardiac services from interventional cardiology and electrophysiology to minimally invasive surgery and coronary bypass.

Bariatric Surgery & Weight Loss

A team of nationally recognized surgeons performs life changing weight loss procedures, and our integrated team provides weight management solutions, nutrition counseling and behavior coaching.

Neurology

From neurologists and neurosurgeons to pain management and spine specialists, our team treats conditions of the brain, spine and nervous system.

Cancer Care

Nationally recognized center offers innovative services including new approaches to cancer prevention, advanced robotic cancer surgery, oncoplastic breast surgery and intraoperative radiation therapy to reduce treatment times.

Women’s Health

Our team covers the full range of women’s health, from award winning maternity care, to same day breast screening, expedited biopsy scheduling and minimally invasive cancer localization.

Integrative Medicine

A unique program that offers coordinated, holistic and evidence-based therapies such as acupuncture, medical massage and yoga to achieve optimal health.

CARING FOR OUR COMMUNITIES



Hispanic Breast Care Center offers culturally competent care and community outreach.

Preventative screenings for Latinas increased by 34% since



Partner with community organizations to identify critical health issues,

establish plans to address these issues, and connect people to services in our communities.



Warm Handoff Program

helped more than 340 patients on their recovery journey in 2023, helping them navigate treatment options and other substance abuse support.

Parking and Entrance information

Students and instructors should park in **Parking Lot A** in the spots labeled “Associate Parking” and enter through the **Main Entrance**. Do not park in spaces designated for Patients/Visitors.

Hours for the main entrance include:

Monday – Friday: 5 a.m. – 8 p.m.

Saturdays: 6:30 a.m. – 3:30 p.m.

Sundays & Holidays: 7:30 a.m. - 4 p.m.

Students and instructors who arrive after the main lobby is closed should proceed to the registration desk at the Emergency Department entrance. Link to hospital map: [Good Shepherd Campus Map](#)

Directions:

- **From the Tri-State Tollway (I-294)**, exit on Half Day Rd. (Hwy. 22) and go west.
- **From Route 53**, exit west on Lake-Cook Rd. and turn north on Rand Rd. (Route 12). Proceed to Hwy. 22 and turn west to the hospital.
- **From Rand Road**, proceed north to Hwy. 22 and then head west to the hospital.
- **From Northwest Highway (Route 14)**, proceed to Route 59 and go north to Hwy. 22, then west on Hwy. 22 to the hospital.
- **From Barrington**, take Route 59 north to Hwy. 22 and go west.
- **From the suburbs of Cary, Fox River Grove and Crystal Lake**, proceed south on Route 14 to Hwy. 22, then east on Hwy. 22 to the hospital.

Dining and Food Services

The cafeteria is on the ground floor near the Main Entrance. The Grab and Go is on the first floor at the North Pavilion Entrance. There is an ATM located at the Main Entrance near the cafeteria.

Cafeteria: Monday - Friday, 6:30 a.m. to 10:30 a.m. & 11 a.m. to 2 p.m.

Closed: Saturdays, Sundays and holidays.

Grab and Go: Monday - Friday, 6:30 a.m. to Midnight

Saturdays, Sundays and holidays 6:30 a.m. to 6:30 p.m.

Student Requirements

Identification: While on the Advocate Good Shepherd Hospital campus, students will wear their school-provided picture identification above the waist, in a visible location at all times. On-site clinical faculty will obtain a Good Shepherd ID badge from public safety prior to the beginning of their rotation.

Dress code: While on the hospital campus, students must dress in a professional manner. School uniforms and scrubs are acceptable. Specialty areas (i.e., OR, PACU, POCU, L&D, ASC, NICU) may require hospital issued scrubs.

Patient Safety and our Safe Care Promise



Advocate Health Care is extremely dedicated to our patients and their safety. We follow the appropriate standards for reducing risk and improving patient safety and would like to share them with you. As a student in one of our facilities, we ask that you also follow these standards as they apply to your education experience. As always, if you have any questions with these standards please ask any associate for more information.

Hospital Contact Numbers

The telephone number for **Advocate Good Shepherd Hospital is 847-381-0123**. If you know the extension, it may be direct dialed at 847-842-(extension number).

To make an internal call or transfer a call: Dial “26” then the 4 digit extension from any hospital phone.

To make an internal call: Dial “9” for the outside line, then the phone number.

Department	Internal phone extension
IT help-line	52 7000
Public Safety	26 5100
Food Services	26 2984
Pharmacy	26 4089
Environmental Services/Housekeeping	26 5111
Nursing Units	Internal phone extension
2 Cardiac	26 4260
3 West	26 4320
3 East (Labor and Delivery)	26 5453
2 North	26 4373
3 North	26 4340
4 North	26 4330
ICU	26 5272
CVICU	26 4270
CDU	26 4105
Perioperative services	26 4245
PACU	26 5261
Emergency Room	26 4444
Endoscopy	26 2868
Health Management Center (Wound)	26 4215

Plain Language Emergency Notification System

Dial **26-7777** to report an emergency from any hospital phone or push the emergency button.

AAH has adopted the standardization of emergency notifications using plain language to effectively communicate emergencies to team members, patients and visitors assuring the right language, at the right time, for the right emergency.

- Objectives for standardized Plain Language Emergency Notifications:
 - ✓ Reduce variation of internal, local, & national emergency notifications.
 - ✓ Promote transparency of emergency situations and responses.
 - ✓ Strengthen team member, patient and visitor safety within hospitals and campuses.
 - ✓ Solidify emergency notification knowledge base of team members working in multiple facilities across Advocate Aurora Health.
- Criteria for Plain Language Emergency Notifications:
 - ✓ Plain language/wording used is understandable without further need of explanation.
 - ✓ Individuals will understand what actions are required, based on the plain language/wording communicated.

There are 4 plain language CATEGORIES that will serve as the CORE ANNOUNCEMENT for all emergency notifications for Advocate Aurora Health:

- **Facility Alert**- Examples: Fire Alarms, Electricity Disruption, Hazardous Spill, Decontamination, Evacuation, Incident Command, HIT/IS, etc.
- **Medical Alert**- Examples: Patient Surge, Trauma (Adult/Pediatric), Medical Code Team (Adult/Pediatric), Rapid Response Team (Adult/Pediatric), Stroke Alert, Behavioral Health Response Team, STEMI, Help Response, Sepsis, etc.
- **Security Alert**- Examples: Missing Person (Adult/Child/Infant), Suspicious Package, Security Assist, Perimeter Control/Lock Down, Active Threat, etc.
- **Weather Alert**- Examples: Severe Thunderstorm, Tornado, Snow Storm, Ice Storm, etc.

Following the Core Announcement, the type of actual emergency (in plain language) and location will be communicated.

Example: "Medical Alert – Rapid Response Team – Unit 4 North – Room 1120"

Conclusion

AAH Good Shepherd values the continued partnership with nursing students. Students are expected to uphold the AAH values and team member behaviors. Good Shepherd asks that all students be familiar with these behaviors while acting as a student in the facility. Failure to do so may result in termination from the site.

Student expectations:

- Be cognizant of the noise level on the units
- Communicate with the staff you will be working with (i.e. tasks you can do independently, tasks that must be performed with the faculty, or tasks you are NOT permitted to do, etc.)
- Offer assistance or seek out additional learning experiences during your down time
- When in doubt, look up the Policy and Procedure
- Turn cell phones off while providing patient care or near visitor areas
- Be familiar with this handbook prior to clinical rotation

