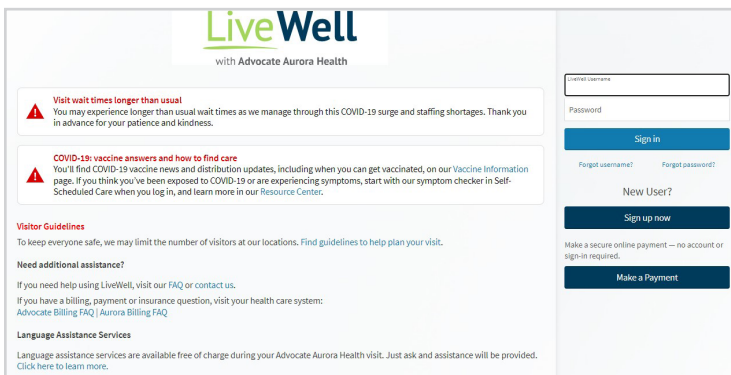


HAGA VIRTUALMENTE TODO POR SU SALUD

LiveWell

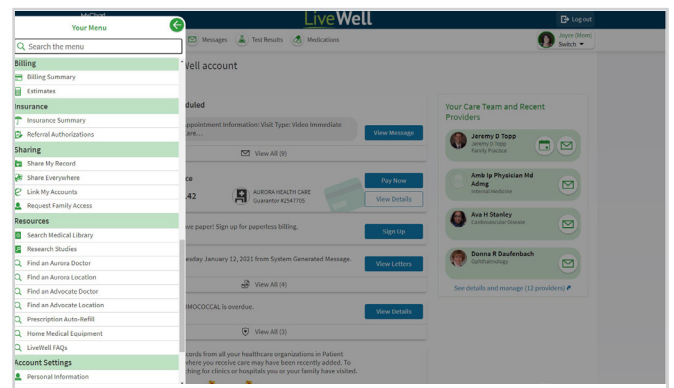
Cómo pedir acceso para un familiar y un representante usando LiveWell en su computadora

1 Ingrese a **LiveWell**.



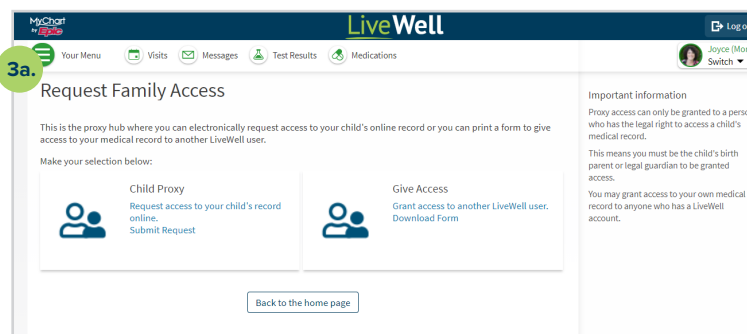
The screenshot shows the LiveWell login page. It features a header with the LiveWell logo and 'with Advocate Aurora Health'. Below the header, there are several sections: a warning about COVID-19 wait times, a section for COVID-19 vaccine answers, visitor guidelines, additional assistance, and language assistance services. On the right side, there is a login form with fields for 'Current username' and 'Password', a 'Sign in' button, and links for 'Forgot username?', 'Forgot password?', 'New User?', 'Sign up now', and 'Make a Payment'.

2 Seleccione **Profile** y luego
Request Family Access.

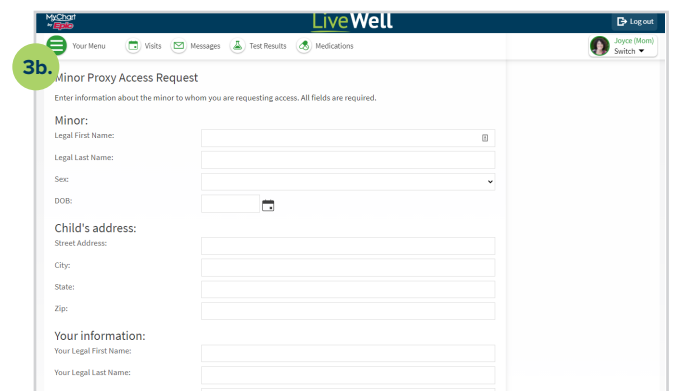


The screenshot shows the LiveWell profile page. It features a 'Your Menu' sidebar on the left with options like 'Search the menu', 'Billing', 'Insurance', 'Sharing', 'Resources', and 'Account Settings'. The main content area shows 'My account' information, including 'Appointment Information', 'View Types', 'View Immediate', 'View All (3)', 'Pay Now', 'View Details', 'Sign Up', 'View Letters', and 'View Details'. There is also a section for 'Your Care Team and Recent Providers' with names like 'Jeremy D. Trap', 'Anita P. Physician Mid', 'Anita H. Stanley', and 'Donna R. Daufenbach'.

3 a. Seleccione **Child**.
b. Llene el formulario de solicitud y envíelo.



The screenshot shows the 'Request Family Access' page. It features a 'Your Menu' sidebar on the left. The main content area has a heading 'Request Family Access' and a subheading 'This is the proxy hub where you can electronically request access to your child's online record or you can print a form to give access to your medical record to another LiveWell user.' Below this, there are two options: 'Child Proxy' (Request access to your child's record online. Submit Request) and 'Give Access' (Grant access to another LiveWell user. Download Form). There is also a 'Back to the home page' button.



The screenshot shows the 'Minor Proxy Access Request' form. It features a 'Your Menu' sidebar on the left. The main content area has a heading 'Minor Proxy Access Request' and a subheading 'Enter information about the minor to whom you are requesting access. All fields are required.' Below this, there are several sections: 'Minor:' (Legal First Name, Legal Last Name, Sex, DOB), 'Child's address:' (Street Address, City, State, Zip), and 'Your information:' (Your Legal First Name, Your Legal Last Name, Street Address).

4

a. Seleccione **Give Access**.b. Descargue y complete el formulario de solicitud. Envíelo por **correo**, por **fax** o por **correo electrónico**, según le indiquen.

4a.

4b.



**Formulario de
acceso para adultos**

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Para saber más, visite aah.org/livewell/faq



**Descargue la aplicación LiveWell
u obtenga más información en
aah.org/livewell**



Equipo de apoyo de LiveWell al 855-624-9366



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