

## Nqe Lus Tseev Ceeb los ntawm Medicare

### Koj Txoj Cai ua ib Tus Neeg Mob Uas Pw Kho Hauv Tsev Kho Mob

- Koj tuaj yeem tau txais Medicare cov kev pab cuam duav roos. Qhov no suav nrog cov kev kho mob tsim nyog hauv tsev kho mob thiab cov kev pab cuam koj xav tau tom qab koj tawm tsev kho mob mus, yog tias koj tus kws kho mob xaj. Koj muaj cai paub txog cov kev pab cuam no, tus uas yuav them rau lawv, thiab qhov twg koj tuaj yeem tau txais lawv.
- Koj tuaj yeem koom nrog hauv txhua qhov kev txiav txim siab txog koj qhov kev nyob kho hauv tsev kho mob.
- Koj tuaj yeem tshaj tawm txhua qhov kev txhawj xeeb uas koj muaj txog kev saib xyuas zoo uas koj tau txais rau koj Lub Koom Haum Kev Txhim Kho Kom Zoo (QIO) ntawm: Livanta LLC: 1-888-524-9900 TTY: 1-888-985-8775
- QIO yog tus neeg saib xyuas ywj pheej tso cai los ntawm Medicare los tshuaj xyuas qhov kev txiav txim tso koj tawm tsev kho mob.
- Koj tuaj yeem ua hauj lwm nrog tsev kho mob los npaj rau koj qhov kev tso tawm tsev kho mob kom nyab xeeb thiab npaj cov kev pab cuam koj xav tau tom qab koj tawm hauv tsev kho mob. Thaum koj tsis xav tau kev kho mob hauv tsev kho mob ntxiv lawm, koj tus kws kho mob los sis cov neeg ua hauj lwm hauv tsev kho mob yuav ceeb toom rau koj txog hnuv koj npaj tawm tsev kho mob.
- Koj tuaj yeem tham nrog koj tus kws kho mob los sis lwm tus neeg ua hauj lwm hauv tsev kho mob yog tias koj muaj kev txhawj xeeb txog kev tawm mus.

### Koj Txoj Cai Los Thov Rov Hais Dua Rau Koj Qhov Kev Tawm Tsev Kho Mob:

- Koj muaj cai tau txais kev tshuaj xyuas kev kho mob tam sim ntawd, ywj siab (kev thov rov hais dua) ntawm qhov kev txiav txim siab tso koj tawm hauv tsev kho mob mus. Yog tias koj ua li no, koj yuav tsis tas them cov kev pab cuam uas koj tau txais thaum lub sij hawm thov rov hais dua (tshwj tsis yog cov nqi them xws li cov nqi sib koom them thiab cov nqi yus them yus).
- Yog tias koj xaiv thov kom rov hais dua, tus kws tshuaj xyuas ywj pheej yuav nug koj qhov kev xav. Tus neeg tshuaj xyuas kuj tseem yuav saib koj cov ntaub ntawv kho mob thiab/los sis lwm yam ntaub ntawv uas cuam tshuam. Koj tsis tas yuav npaj dab tsi hauv kev sau ntawv, tab sis koj muaj cai ua li ntawd yog tias koj xav tau.
- Yog tias koj xaiv thov rov hais dua, koj thiab tus neeg tshuaj xyuas yuav tau txais ib daim theej ntawm cov lus piav qhia ntxaws txog vim li cas koj qhov duav roos hauv lub tsev kho mob yuav tsis txhob mus ntxiv. Koj yuav tau txais tsab ntawv ceeb toom no tsuas yog tom qab koj thov kom rov hais dua nkaus xwb.
- Yog tias QIO pom tias koj tsis tau npaj txhij tawm hauv tsev kho mob mus, Medicare tseem yuav them rau koj cov kev pab cuam hauv tsev kho mob.
- Yog tias QIO pom zoo cov kev pab cuam yuav tsum tsis tau txais kev duav roos tom qab hnuv tso tawm, tsis hais Medicare los sis koj txoj phiaj xwm kho mob Medicare li yuav them rau koj nyob hauv tsev kho mob tom qab tav su ntawm hnuv tom qab QIO ceeb toom koj txog nws qhov kev txiav txim siab. Yog tias koj tso tseg cov kev pab cuam tsis pub dhau lub sij hawm ntawd, koj yuav zam kev lav them rau nyiaj txiag.
- Yog tias koj tsis thov rov hais dua, tej zaum koj yuav tau them rau cov kev pab cuam uas koj tau txais tom qab hnuv tso tawm.

**Saib nplooj 2 ntawm daim ntawv ceeb toom no kom paub ntau ntxiv.**



**Yuav Thov rau Kev Rov Hais Dua ntawm koj Qhov Kev Tawm Tsev Kho Mob Mus Li Cas**

- Koj yuav tsum ua koj qhov kev thov rau QIOuas tau teev saum toj no.
- Koj qhov kev thov kom rov hais dua yuav tsum tau ua kom sai li sai tau, tab sis tsis pub dhau hnuv uas koj npaj tawm mus thiab ua ntej koj tawm hauv tsev kho mob.
- QIO yuav ceeb toom koj txog nws qhov kev txiav txim sai li sai tau, feem ntau tsis pub dhau 1 hnuv tom qab nws tau txais tag nrho cov ntaub ntawv tsim nyog.
- Hu rau QIO ntawm: Livanta LLC: 1-888-524-9900 TTY: 1-888-985-8775 kom thov rov hais dua, los sis yog koj muaj lus nug dab tsi.

**Yog Tias Koj Mus Thov Komm Rov Hais Dua Tsis Yeej Sij Hawm, Tej Zaum Koj Yuav Muaj Lwm Txoj Cai Los Thov Rov Hais Dua:**

- Yog tias koj muaj Medicare Xub Thawj: Hu rau QIO ntawm Livanta LLC: 1-888-524-9900 TTY: 1-888-985-8775.
- Yog tias koj nyob hauv Medicare txoj phiaj xwm kho mob: Hu rau koj qhov phiaj xwm ntawm tus lej nyob tom qab ntawm koj daim npav tuav pov hwm.

**Koj muaj cai los txais Medicare cov ntaub ntawv nyob rau hauv ib hom ntawv siv tau, xws li cov ntawv loj, ntawv su, los sis suab. Koj kuj tseem muaj cai ua ntawv tsis txaus siab yog koj hnov tau tias koj tau raug kev ntxub ntxaug. Mus saib Medicare.gov/about-us/accessibility-nondiscrimination-notice, or call 1-800-MEDICARE (1-800-633-4227) kom paub ntau ntxiv. Cov neeg siv TTY tuaj yeem hu rau 1-877-486-2048.**

**Thov kos npe rau hauv qab no txhawm rau qhia tias koj tau txais thiab nkag siab tsab ntawv ceeb toom no lawm.**

Kuv tau raug ceeb toom txog kuv txoj cai ua tus neeg mob uas pw kho hauv tsev kho mob thiab kuv tuaj yeem thov kom rov hais dua kuv qhov kev tawm hauv tsev kho mob mus los ntawm kev tiv tauj kuv li QIO.

Hnuv Tim Npe (Date)	Lub Sij Hawm (Time)	Tus Neeg Mob los sis Tus Neeg Sawv Cev Raug Cai Kos (Signature of Patient or Legal Representative)			
Delivery method:	<input type="checkbox"/> In-person	<input type="checkbox"/> Phone	<input type="checkbox"/> Email	<input type="checkbox"/> Fax	<input type="checkbox"/> Letter

**To be completed by Case Management or Designee**

2nd notice to patient/representative \_\_\_\_\_  
Date Time Case Manager initials

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**Yuav tsum tau ua kom ua tiav los ntawm Tus Thawj Saib Xyuas Qhov Xwm txheej thiab Tus Neeg Mob (yog tias ua tau)**  
 (To be completed by Case Management and Patient (if applicable))

Tus neeg mob zam qhov cai kev ceeb toom tso tawm 4 teev \_\_\_\_\_  
 (Patient waives 4-hour discharge notice requirement) Tus Neeg Mob los sis Tus Neeg Sawv Cev Raug Cai Kos Npe  
(Signature of Patient or Legal Representative)

Interpreter Assistance: If an interpreter assisted, please complete the following: Language: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Interpreter Name: \_\_\_\_\_ ID#: \_\_\_\_\_

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